

Tramont Manufacturing, LLC Product Warranty

Terms and conditions

Tramont Manufacturing, LLC warrants its products against defects in material or workmanship under normal use and service for a period of 12 months from date of shipment from Tramont. All obligations and liabilities under this warranty are limited to repairing or replacing at our option such allegedly defective units or parts returned. Carrier charges must be prepaid. Warranty on accessories furnished by other manufacturers shall be limited by those manufacturers' warranties. Changes or repairs made in the field without advance authorization, in writing, from Tramont Manufacturing will void the warranty. Bills for service, labor or other expenses that have been incurred by the Purchaser, their customer or any other parties that have not been approved in advance, in writing, by Tramont Manufacturing will not be accepted. If field service, at the request of the Purchaser, is rendered and the fault is found not to be with Tramont Manufacturing product, Purchaser shall pay the time and expenses of the Tramont Manufacturing field representatives.

Warranty coverage of rust

Enclosures are warranted by Tramont for a period of 12 months from date of shipment for any of the following conditions caused by rust: holes, openings, ruptures, perforations, cracks or splits. The rust damage must be complete through the outer walls of the enclosure. Tramont Manufacturing warrants tanks against rust damage (such as described above for enclosures) to the structural integrity of the unit for a period of 12 months from date of shipment. Rust damage must be complete through the outer structure of the tank. See Limitations below for additional information on rust and corrosion.

Limitations

The Tramont Manufacturing standard warranty does not cover:

- Incremental costs, expenses and liabilities incurred by the Purchaser, end user or other parties, including but not limited to: time, labor, travel, material procurement, product removal, access to product for repair, reinstallation resulting from difficulty in gaining access to product, modification to structures, rental of generators and other equipment, loss of business or revenue, claims for service interruption.
- Compensation for the Purchaser's time consulting with Tramont Manufacturing to identify and trouble-shoot suspected or actual problems.
- Costs associated with removal and/or reinstallation of replacement product that have not been approved in advance, in writing, by Tramont Manufacturing.
- Failure due to use of improper or contaminated fuels.
- Failure due to storage of any substance other than diesel fuel.
- Failure due to installation or use of product in a manner other than prescribed in installation and operation documentation.
- Failure due to lack of maintenance, improper maintenance or cleaning by the Purchaser, end user or others.
- Failure due to repair, modification or re-installation of product that has not been approved in advance, in writing, by Tramont Manufacturing.
- Failure due to installation of additional or replacement parts procured from a source other than Tramont Manufacturing that has not been approved in advance, in writing, by Tramont Manufacturing.
- Corrosion of and/or caused by exhaust components installed external to the enclosure.
- Failure due to improper storage prior to installation.
- Failure due to improper repair of damage to product.
- Corrosion, oxidation, or other surface damage due to improper or lack of repair of surface damage.
- Corrosion resulting from use of steel enclosures, tanks and/or components installed within 60 miles of a coastline.

Warranty coverage for products located outside the continental United States, Alaska, Hawaii and Canada is limited in all cases to repair or replacement of component, to be determined at the discretion of Tramont Manufacturing LLC. Labor or any other expenses associated with reinstallation of components is expressly excluded from warranty coverage.

Owner Responsibilities:

- Contact Tramont Manufacturing LLC immediately in the event of a suspected product failure.
- In the event field repair is required, provide access to the job site and access to the actual product with sufficient clearance to allow technicians to properly and safely service the unit.
- Because external piping and fittings can become loose during transit and installation, all must be tightened upon installation and after start-up as necessary.

The foregoing limited warranty is the only warranty made. There are no other warranties, express or implied, including, but not limited to, any implied warranties of merchantability or fitness for a particular purpose. This warranty shall not apply unless Purchaser shall first provide reasonable opportunity to investigate all claims for alleged defective goods.

